

EASTERN PROPANE & OIL

PO Box 1800, Rochester, NH 03866

800-523-5237 cs@eastern.com

CUSTOMER FEE DISCLOSURE as of August 31, 2026*

Fees not included on this disclosure are prohibited. The fees described below are in effect until 60 days after notice of any changes.

The New Hampshire Department of Justice Consumer Protection Hotline is 1-888-468-4454

Charge	Amount	
Annual Tank Rental Fee or Annual Minimum Charge (based on usage)	Tank Size	Max Annual Fee/Charge
	33 lb Motor Fuel Cylinder	\$60
	30 gal.	\$65
	60 and 125 gal.	\$125
	250 and 320 gal. (aboveground)	\$340
	320 gal. (underground)	\$370
	500 gal. (aboveground)	\$465
	500 gal. (underground)	\$505
	1000 gal. (aboveground)	\$795
	1000 gal. (underground)	\$835
Special Delivery during Regular Business Hours (subject to applicable law)	\$125	
Special Delivery Evenings, Weekends or Holidays (subject to applicable law)	\$195	
Leak Test Only	\$50	
Reconnection Fee	\$125	
Basic Processing Fee	\$25	
Returned Check Fee	\$40	
Security Deposit	Amount required based on estimated usage and credit – but will not exceed 2/12 th of estimated annual usage.	
Late Payment Charge	1.5% per month may be charged to all balances over 30 days.	
Fuel Surcharge	None	
Regulatory Fee	None	
Hazmat Fee	None	
Regular Delivery Fee	None	
Environmental Fee	None	
Shortage Fee for Price Plan Contracts	Per individual contract with Eastern.	
Tank Monitor	Per individual contract with Eastern.	
Termination Related Fees (Unless prohibited by state law)		
Tank Removal Fees **Minimum charge – additional labor and equipment charges may be incurred for underground tanks depending on location and requirements of removal.	Tank Size	Removal Fee
	60 and 125 gal.	\$125
	250, 320, 500 and 1000 gal.	\$125 plus Pump Down Fee.**
Pump Down Fee	\$0.50/gallon	
Reimbursement of Non-recoverable Costs and Expenses, if applicable	Per individual signed proposal with Eastern.	
This disclosure is in addition to the terms and conditions of any agreement between Eastern and you.		

**Different fees for propane service apply to customers in Vermont, and are provided in accordance with applicable law.*